

Commonly Questions and Answers about Camp Kingfisher 2011

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www.chattnaturecenter.org/camp-kingfisher

- 1. What do campers do in a typical day?** The staff plans their daily schedules. Typical activities include: nature hikes, animal presentations, science exploration activities, & nature games. In addition, each camper participates in swimming, canoeing, arts & crafts, singing and having fun!! There is a typical schedule posted on-line.
- 2. What about swimming?** Our pool is located on the property, behind the house, next to the parking lot. There are 2 lifeguards, one counselor set of eyes on the pool, and 2 staff swimming with the campers. The pool is 3.5 feet at the shallow end, 12 at the deep end. There are wide stairs at the shallow end for kids who do not want to go all the way into the water and we do have noodles and kickboards for beginners in the shallow end. In order to swim in the deep end campers must be tested for ability level on their first day of camp. If they fail the test and then improve, they can request to take the test again. The test consists of swimming back and forth across the shallow end of the pool without stopping or touching the bottom and treading water for 60 seconds.
- 3. What about canoeing?** We canoe on two flat ponds at CNC. Campers entering K, 1st, 2nd, & 3rd grade canoe twice a week in Beaver Pond. They are in the boat with other campers and an adult or teen supervisor. Campers entering 4th & 5th grades canoe 4 times a week in Heron Pond. They are in the boat with other campers and the staff are in boats on the water. Campers entering 6th & 7th grade canoe 3-4 times a week in Heron Pond and take one trip on the Chattahoochee River. They are in the boat with other campers and the staff are in boats on the water. Everyone wears Personal Flotation Devices (life jackets) when canoeing.
- 4. What is the camper: staff ratio?** The ratio in camp is 1:6; the ratio per group is dependant on age. Younger campers (K & 1st) have a 1:6 ratio in the group. Groups are usually 3 staff with 18 campers. Older campers (2nd, 3rd, 4th, & 5th) have a 1:9 ratio in the group. Groups are usually 2 staff with 18 campers. Our oldest group in camp (6th & 7th) have a ratio of 1:10. Groups are usually 1 staff with 10 campers. Our travel program (8th & 9th) has a ratio of 1:5. Groups are 2 staff with 10 campers. We also have administrators and specialists on site.
- 5. What should my child bring to camp?** The basics are: lunch, snacks, swimsuit, towel, backpack (no wheels) water bottle, & sneakers. Your confirmation packet, mailed to you after we receive your confirmation, will have more details.
- 6. Is food provided?** No. Your child needs to bring a lunch, snacks & water; we will provide a juice drink during lunch time and a popsicle as a treat on Friday. Lunches are not refrigerated, so you will need to put a cold pack inside your child's lunch box.
- 7. My child will be 5 in July. Can he/she still attend camp?** You must be five by September 1, 2011 to attend the 2011 summer sessions.
- 8. My child must be with his/her friend. Can you guarantee this?** If the two campers are in the same camper group (entering grades K & 1; 2 & 3; 4 & 5; 6 & 7; 8 & 9) and both in the same session, you may request for them to be together. The maximum number of campers you can request is 2. We want campers to be with their friends, and we want campers to meet new people. We will separate large groups of friends into smaller groups. We will make every effort to honor your requests, and we make no guarantees. If they are not in the same camper group (i.e. 1st and 2nd grade) they can not be together. Campers, regardless of age, will not be grouped up or down. If you have questions of special concerns, please ask.

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- 9. Your camp seems expensive. Why?** Our fees are competitive with similar specialty camps. We have 127 acres, a pool & canoeing. In addition, each group has staff members that have completed at least one year of college and have environmental science experience. We care greatly for your children, and we are much more than day care.
- 10. Can I reserve a space?** No, only a registration form accompanied by payment in full can hold a space.
- 11. How can I send in my registration?** You register on-line, by mail, by fax, or in person. **We do not accept registration by phone or by email.** If you choose to pay by credit card and register by fax or mail, we can only accept your credit card number in person or over the phone. We will hold your spaces upon receipt and will contact you. We must hear back from you within 48 hours in order to continue holding your spaces. Additional transactions will require new submission of payment information. The camp office is open Monday – Saturday 10:00 – 5:00.
- 12. My CNC Family Membership expires in March/April/etc., do I still qualify for the member rate?** No. Your CNC membership (Family level or higher) must be current during the time your child attends camp in order to qualify for the member rate.
- 13. Do you offer multiple session or 2nd child discounts?** We offer a discount for CNC Family members.
- 14. Do you offer scholarships?** We have a limited number of need based scholarships available. Please contact us for more information. If you know someone who would like to donate to our scholarship fund, please let us know.
- 15. What's the difference between 1-week & 2-week sessions?** Two week sessions give campers a unique opportunity to delve further into science and nature topics while building team working and social skills. We also understand the difficult task of summer scheduling. Each of the programs has limited availability, so register early to meet your scheduling needs. Campers enrolled in concurrent 1-week and 2-week sessions will not be grouped together.
- 16. What if I need to switch to another session after registering?** If space is available in the session you would like to switch to, you may change for a fee of \$20. However, no changes will take place until the change fee is received and the space you need cannot be held until your fee arrives. This fee applies each time you make a change.
- 17. What if I need to cancel?** Cancellations must be received **BY PHONE** 14 days prior to the first day of the camp session for which your child is registered. You will receive 90% of your fee as a refund, 10% is retained to cover the administrative costs of processing your registration and cancellation. If you cancel less than 14 days before your session you will lose your entire fee. Refunds take 4 – 6 weeks to process. We do hold to this policy.
- 18. How do I know if a session is full?** Registration numbers are updated regularly. Please check the website or call the camp office to find out up-to-the-minute information on session availability.
- 19. What happens if my camp session choice is full?** If the session you desire is full, you may choose another available session and/or go on the waiting list. In order to be on the waiting list, you must submit a completed registration form without payment. When a space becomes available, we will contact you. You will have 24 hours to respond and secure your place with payment. A \$20 change fee applies if you opt out of a second choice session to enter your first choice.
- 20. Is there camp on Memorial Day?** No, our first session begins Tuesday May 31st.
- 21. Is there camp on July 4th?** Yes! July 4th is Family Day at Camp K. Take advantage of this fabulous session and spend a day at camp with your family. Details will be sent home with campers and are available under the “special Programs” section of the Camp Kingfisher website.
- 22. How do I find your tax ID number?** This number is printed at the top of your camp receipt.