



# RIVER CANOE TRIP CONFIRMATION

## PROGRAM DETAILS

**LOCATION:** CNC river canoe trips will meet at the Chattahoochee Nature Center.

**9135 Willeo Road, Roswell, GA 30075**

You will meet your Canoe Guides on the porch in front of the Scheduling Office.

**Arrive Early:** Plan on arriving at least 15 minutes before your starting time.

**Canoe trips start ON -TIME. We are unable to hold the group for late arrivals.**

**Parking:** When you arrive, proceed up the driveway and follow the arrows to the right. After you round the curve by the buildings, proceed straight ahead towards the trees and park in the bus parking area.

**Place this confirmation letter on your dashboard to act as a parking pass.**

**Who's Coming:** Children must be at least 8 years old to participate in River Canoe Trips.

**Children under the age of 16 must have an adult in their boat who is capable of paddling against a current.**

**What to Expect:** Equipment is provided by CNC: canoes, paddles, personal flotation devices (PFDs), and all other safety materials.

Your guides will go over basic canoeing instructions at the start of the program. All participants are expected to paddle for the entire trip.

Expect to paddle on the river for roughly 2.5 hours.

## **CHECK THE STATUS OF YOUR TRIP (NEW!)**

**Canoe participants will no longer contact the Canoe Hotline before their program to check the status of the trip.**

When registering online, participants must provide a valid phone number by which they can be reached 2 hours before the program.

CNC canoe guides will attempt to determine whether a trip will run 2 hours before the scheduled start time.

If CNC's canoe guides determine that the trip must be cancelled due to weather or other conditions, participants will receive a phone call 2 hours prior to the trip informing them of the cancellation.

**If participants do not receive a call informing them of the cancellation, it should be assumed that the program is occurring, and they should plan to attend.**

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## **CANCELLATION POLICY**

Cancellations must be received in writing (via email) at least 6 business days prior to your trip date in order to receive a full refund. Cancellations received less than 6 business days prior to trip date are subject to a \$10 processing fee per ticket.

**We are unable to refund cancellations that are received less than 2 business days prior to the trip date.**

We cannot accommodate late arrivals - if you miss an active trip or do not attend, we are unable to refund your payment.

Refunds will be returned to the original form of purchase.

While every attempt is made to conduct canoe trips, certain situations arise which cause paddling conditions to be unsafe.

If CNC deems it necessary to cancel the canoe program due to weather or any conditions that would compromise the program's quality or put persons at risk, you will be notified and will receive a full refund.

**CNC reserves the right to cancel a canoe trip up to the scheduled time due to any of the following:**

- E-coli/bacterial count in the water exceeding EPA recommended level.
- Imminent or local lightning
- Excessive water level/strong currents
- Less than six persons signed up for a program
- Any condition that would put persons at risk



# FAMILY CANOE DAY CONFIRMATION

## PROGRAM DETAILS

**LOCATION:** Family Canoe Day programs take place at the Chattahoochee Nature Center.

**9135 Willeo Road, Roswell, GA 30075**

**Arrive Early:** Plan on arriving 15 minutes before your starting time. Programs start ON -TIME. We are unable to hold the group for late arrivals.

**Park:** When you arrive, proceed up the driveway and follow the arrows to the right. After you round the curve by the buildings, proceed straight ahead towards the trees and park in the bus parking area.

**Meet Up:** Meet your naturalists on the porch by the Scheduling Office. After meeting, we will head to the pond.

**Who's Coming:** Children must be at least 5 years old to participate in Family Canoe Day.

Children under the age of 13 must have an adult in their canoe.

Children under the age of 16 must have an adult present at the pond.

**Action:** Everyone is required to paddle and assist with equipment. Canoes are located at the water's edge.

We will have a Canoe Guide on the water and on the dock at all times.

Equipment is provided by CNC: canoe, paddles, personal flotation devices (PFDs).

**How Long:** Family Canoe Day lasts approximately 1 1/2 hours. Please feel free to enjoy the grounds after your program. Program fee includes admission to CNC.

## **CHECK THE STATUS OF YOUR TRIP (NEW!)**

**Canoe participants will no longer contact the Canoe Hotline before their program to check the status of the trip.**

When registering online participants must provide a valid phone number by which they can be reached 2 hours before the program.

CNC canoe guides will attempt to determine whether a trip will run 2 hours before the scheduled start time.

If CNC's canoe guides determine that the trip must be cancelled due to weather or other conditions, participants will receive a phone call 2 hours prior to the trip informing them of the cancellation.

**If participants do not receive a call informing them of the cancellation, it should be assumed that the program is occurring, and they should plan to attend.**

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## **CANCELLATION POLICY**

Cancellations must be received in writing (via email) at least 6 business days prior to your trip date in order to receive a full refund. Cancellations received less than 6 business days prior to trip date are subject to a \$10 processing fee per ticket.

**We are unable to refund cancellations that are received less than 2 business days prior to the trip date.**

We cannot accommodate late arrivals - if you miss an active trip or do not attend, we are unable to refund your payment.

Refunds will be returned to the original form of purchase.

While every attempt is made to conduct canoe trips, certain situations arise which cause paddling conditions to be unsafe.

If CNC deems it necessary to cancel the canoe program due to weather or any conditions that would compromise the program's quality or put persons at risk, you will be notified and will receive a full refund.

**CNC reserves the right to cancel a canoe trip up to the scheduled time due to any of the following:**

- E-coli/bacterial count in the water exceeding EPA recommended level.
- Imminent or local lightning
- Excessive water level/strong currents
- Less than six persons signed up for a program
- Any condition that would put persons at risk





**RELEASE AND WAIVER OF LIABILITY**

The undersigned hereby acknowledges that participation in recreational and other activities conducted by or in conjunction with the Chattahoochee Nature Center, and travel to and from such activities, involves inherent risks of physical injury, illness, death or loss of personal property, and the undersigned assumes all such risks. The undersigned also understands that some injuries may require special treatment, personnel and equipment which may be remote either by time or distance, or both, from the activity site, nonetheless, the undersigned agrees to proceed with these activities.

In consideration of the mutual benefits derived from participation by the undersigned with activities conducted by or in conjunction with the Chattahoochee Nature Center, the undersigned hereby absolves, releases and waives any and all liability, claims or demands against the Chattahoochee Nature Center and its officers, directors, agents, trip leaders and employees from any and all claims, demands, rights and causes of action of whatsoever kind and nature arising from and by reason of any and all known and unknown, foreseen and unforeseen bodily and personal injuries, including death, damage to property, Covid-19 infection as described in the warning and disclaimer below, and the consequences thereof resulting from or relating to participation by the undersigned in any activities conducted by or in conjunction with the Chattahoochee Nature Center. The undersigned hereby acknowledges that any person or participant who uses his property or loans to another his property for use on or in land, water or air at the Chattahoochee Nature Center or any event or function in conjunction therewith does so at the individual's own risk and such participant waives any and all claims against the Chattahoochee Nature Center regardless of who uses or causes any damage to said property.

I understand that the Chattahoochee Nature Center does not provide insurance for participants in its activities and the undersigned is required to and shall carry such insurance adequate for any eventuality for injury or illness as a result of such activities.

I certify that I am eighteen (18) years of age or older, or my parent or guardian has signed below, and that I or my parent and/or guardian have read the above carefully before signing.

Date: \_\_\_\_\_

Participant Name: \_\_\_\_\_ (please print)

\_\_\_\_\_  
Signature of Participant

\_\_\_\_\_  
Signature of Parent or Guardian if Participant is a Minor

**RELEASE AND WAIVER OF PHOTO**

I \_\_\_\_\_, do hereby give the Chattahoochee Nature Center at 9135 Willeo Road, Roswell permission to use my photo and its likeness for any and all print and video purposes it deems necessary but not limited to: newsletters, brochures, instructional and promotional videos, and press releases. The Chattahoochee Nature Center will not be required to reimburse me for use of my photo or its likeness.

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Signature of Participant

Signature of Parent or Guardian if Participant is a Minor

**Coronavirus / COVID-19 Warning & Disclaimer**

Coronavirus, COVID-19 is an extremely contagious virus that spreads easily through person-to-person contact. Federal and state authorities recommend social distancing as a mean to prevent the spread of the virus. COVID-19 can lead to severe illness, personal injury, permanent disability, and death. Participating in Chattahoochee Nature Center programs or accessing Chattahoochee Nature Center facilities could increase the risk of contracting COVID-19. Chattahoochee Nature Center in no way warrants that COVID-19 infection will not occur through participation in Chattahoochee Nature Center programs of accessing Chattahoochee Nature Center facilities.

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Signature of Participant

Signature of Parent or Guardian if Participant is a Minor